

General Information

To obtain the program's goals, it is critical that providers have the ability to offer all three components of the child care coordination benefit, not just the assessment, to eligible recipients.

Wisconsin Medicaid added the child care coordination (CCC) benefit under the authority of 1995 Wisconsin Act 303. The benefit extends Medicaid prenatal care coordination (PNCC) services to include CCC services for recipients in Milwaukee County.

Definition of the Child Care Coordination Benefit

Child care coordination services help a recipient and, when appropriate, the recipient's family gain access to and coordinate a full array of services, including necessary medical, social, educational, vocational, and other services. Wisconsin Medicaid CCC services are available to Medicaid recipients in Milwaukee County who either:

- Receive an initial risk assessment within eight weeks following the birth of a child.
- Received Medicaid PNCC services, if they receive the initial risk assessment within six months following delivery.

Recipients qualify for care coordination services until the child's seventh birthday.

Child care coordination services include all of the following:

- Initial assessment.
- Care plan development.
- Ongoing care coordination and monitoring.

Wisconsin Medicaid does *not* cover direct service provision as part of the CCC benefit.

Child Care Coordination Goal

The CCC benefit extends the Medicaid PNCC benefit in Milwaukee County. The goals of the CCC benefit are to promote positive parenting, improve child health outcomes, and prevent child abuse and neglect.

The main objectives for obtaining these goals include the following:

- Improving family functioning.
- Improving parenting skills and positive parenting outcomes.
- Increasing recipients' understanding of infant and child development.
- Increasing recipients' access to and appropriate use of the health care delivery system.
- Improving employment outcomes.
- Encouraging planned pregnancies.
- Improving future birth outcomes.

Child care coordination services do not end with the completion of the initial assessment, unless the assessment determines the recipient does not need further assistance. To obtain the program's goals, it is critical that providers have the ability to offer all three components of the CCC benefit, not just the assessment, to eligible recipients.

- **Care Coordination Provider** - the entity that meets the requirements as a certified care coordination provider (refer to the Prenatal Care Coordination Handbook), is assigned the Medicaid billing provider number, and has legal liability for the provision of care coordination services.
- **Care Coordinator** - the individual who is providing care coordination services to recipients.

Scope of Service

The policies in this handbook govern services as defined in ss. 49.46(2)(b)12m, Wis. Stats. Please refer to the Covered Services and Related Limitations chapter of this handbook for more information on covered services and related limitations.

Provider Information

Provider Eligibility and Certification

All Medicaid-certified PNCC providers in Milwaukee County are automatically certified to provide CCC services.

Subcontracting for Child Care Coordination Services

Medicaid-certified PNCC providers may subcontract with agencies not certified by Medicaid for CCC services. However, the Medicaid-certified provider retains all legal and fiscal responsibility for the services provided by subcontractors.

It is the certified provider's responsibility to ensure that the subcontractor provides services and maintains records in accordance with the Medicaid requirements for the provision of CCC services. According to HFS 105.02(6)(a), Wis. Admin. Code, the following records must be maintained:

Contracts or agreements with persons or organizations for the furnishing of items or services, payment for which may be made in whole or in part, directly or indirectly, by MA (Medicaid).

For more information on recordkeeping as it relates to CCC services, refer to Recordkeeping in the Covered Services and Related Limitations chapter of this handbook. Please refer to the Recipient Rights and Responsibilities section of the All-Provider Handbook for additional information on required recordkeeping.

The Medicaid-certified provider is responsible for ensuring that its subcontractors:

- Meet all program requirements.
- Receive copies of Medicaid handbooks and other appropriate materials.

Wisconsin Medicaid sends provider materials to Medicaid-certified providers only, unless materials are specifically requested by individuals or agencies who are not certified by Medicaid. Published issues of *Wisconsin Medicaid and BadgerCare Updates*, the All-Provider Handbook, this handbook, and other provider publications may be reviewed and downloaded online at www.dhfs.state.wi.us/medicaid/.

Although the subcontracted agency may bill Wisconsin Medicaid using the certified provider's Medicaid number, Wisconsin Medicaid only reimburses the certified provider.

The Medicaid-certified provider retains all legal and fiscal responsibility for the services provided by subcontractors.

Recipient Information

Recipient Eligibility

Wisconsin Medicaid providers should *always* verify a recipient's eligibility before delivering services, both to determine eligibility for the current date and to discover any limitations to the recipient's coverage. Wisconsin Medicaid's Eligibility Verification System (EVS) provides eligibility information that providers can access a number of ways.

Refer to the Important Telephone Numbers page at the beginning of this handbook for detailed information on the methods of verifying eligibility. Refer to the Provider Resources section of the All-Provider Handbook for more information about these methods of verifying recipient eligibility.

Medicaid Managed Care Coverage

Child care coordination is not covered by state-contracted Medicaid HMOs or special managed care programs (such as programs for people with disabilities). Therefore, bill CCC services directly to Wisconsin Medicaid for recipients enrolled in these programs.

Copayment

Child care coordination services are not subject to recipient copayment.

Freedom of Choice

For recipients, participation in the CCC program is voluntary. The recipient voluntarily participates in the program by maintaining contact with and receiving services from the care coordination provider. The care coordination provider may not “lock-in” recipients or deny the recipients’ freedom to choose providers. Recipients may participate, to the full extent of their ability, in all decisions regarding appropriate services and providers.